

# Limited Warranty Policy for Pickleball Paddles

**Coverage:** This limited warranty covers defects in materials and workmanship of pickleball paddles purchased from Valor Sports for a period of one (1) year from the date of purchase.

## What is Covered:

- Structural defects that result in the paddle becoming unusable for its intended purpose.
- Delamination or warping of the paddle.
- Handle breakage under normal playing conditions.

### What is Not Covered:

- Damage caused by misuse, abuse, or neglect.
- Normal wear and tear, including scratches, scuffs, or paint chips.
- Damage caused by accidents, impacts, or modifications.
- Paddles purchased from unauthorized sellers or second-hand.

### **Claims Process:**

- 1. To make a warranty claim, contact Valor Sports customer service at <u>customer.service@shopvalorsports.com</u> within the warranty period.
- 2. Provide proof of purchase (receipt or order number) and details of the issue.
- 3. If the claim is deemed valid, Valor Sports will, at its discretion, repair or replace the defective paddle.

### **Exclusions and Limitations:**

- This warranty is non-transferable and applies only to the original purchaser.
- The warranty does not cover any incidental or consequential damages arising from the use of the paddle.
- Valor Sports reserves the right to determine the validity of warranty claims and to refuse a claim if the paddle shows signs of misuse or abuse.

**Disclaimer:** Except for the express warranties provided herein, Valor Sports makes no other warranties, either express or implied, including any implied warranties of merchantability or fitness for a particular purpose.

**Legal Rights:** This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or country to country.

**Effective Date:** This warranty policy is effective for all pickleball paddles purchased on or after January 1, 2022.